

The amount of money an economic entity receives or pays for providing or receiving a product / service.

The price can receive different names: rent, tuitions, tariffs, fees, toll, membership fees, wages and salaries, etc.

In the Marketing point of view price is particularly relevant as expression of value, but by two different points:

- For the consumer: the cost, the "sacrifice", the amount of income consumer has to renounce compared to the benefit produced by the product / service.
- For the seller: amount of revenues that reward the effort sustained in producing a product or a service.



### Pricing:

- Process and strategy of definition and modification of the price of a product or service.
- 3 main issues:
  - Determining the initial price (a new product)
  - Price manoeuvres (increase or decrease)
  - Price modification (price discrimination and differentiation)

### Pricing methods

- Customer-based pricing (demand)
- Competition based pricing (competitors)
- Cost-based pricing (costs)
- The consumer price:
  - Price to consumers includes VAT
  - It is functional to the product positioning, in relation to the market and the competitors.
- Customs duties: taxes to imported products
- Excise duties: i.e. for alcoholic products.
- Price at source, wholesale price, retail price

## Influences of the demand on the price determination:

- Demand pricing: estimate the demand at different price levels => maximising the difference between revenues and costs
- Revenues = R = P x Q; Profits = Revenues Costs
- Price Elasticity of Demand: measures sensitivity of demand to price.
  - It measures the percentage change in demand in response to a change in price.
  - More precisely, it gives the percentage change in quantity demanded in response to a one per cent change in price



### Price Elasticity of Demand

$$\eta = \frac{\frac{\Delta Q}{Q}}{\frac{\Delta P}{P}} = \frac{\Delta Q}{Q} \frac{P}{\Delta P} = \frac{\Delta Q}{\Delta P} \frac{P}{Q}$$

$$\eta = \frac{\Delta Q}{\Delta P} \frac{P}{Q}$$

η  > 1	elastic	Q changes more than P
η =1}	unit elastic	Q changes like P
η <1}	inelastic	Q changes less than P

# Influences of the demand on the price determination:

- Psychological pricing = emotional responses from the consumers
  - Price expected by the market
  - Acceptability range
  - Higher prices = quality sign
  - Odd-even (odd-ending) prices
  - Reassuring prices
  - Full price



### Price and perceived value:

- Consumers that buy a product exchange its value (=price) with the value measured by the expected benefits.
- Threshold prices (above or under these prices there is a significant change in sales)
- Base prices (are used to compare the prices of the other products)
- Benchmark prices (competing products, previous purchasing experience, other points of sale...)
- Price anchors (and importance of the price range in an assortment)



### Price and product life cycle

### Market Skimming:

- High price, Low volumes
- Skim the profit from the market
- Inelastic demand
- Suitable for products that have short life cycles or which will face competition at some point in the future (e.g. after a patent runs out)
- Possibility of decreasing the prices in the future
- Examples include: Playstation, jewellery, digital technology, new DVDs or online movies, innovations and First to Market products etc.



### Price and product life cycle

### Penetration Pricing:

- Prices set to 'penetrate the market'
- 'Low' price to secure high volumes and discourage the competitors
- Typical in mass market products chocolate bars, food stuffs, household goods, etc.
- Elastic demand
- May be useful if launching into a new market

## Influences of the market structure on the price definition:

- Number and dimension of competitors
- Level of product differentiation
- Presence of entry barriers
- Market power along the food chain
- Pricing strategies
  - Profit maximisation
  - Revenues maximisation
  - Market share
  - Adjustment to the competition (survival)

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### Cost-based pricing

### Cost-based pricing

- Selling price must cover production, distribution and promotion costs and assure a margin of profit.
- Profits = Revenues Costs

#### **Production costs**

 Costs represent the value of the resources used for the production processes (the total price paid for the resources used to manufacture a product or create a service)

### Determination of the cost of production

 Allocate to a "cost object" (i.e. a specific product) the monetary estimates of the productive resources used for producing this object

#### In relation to the «cost objects»:

#### DIRECT COSTS:

 Direct costs are expenses directly related to the manufacturing process. They can include staff wages, the costs of any raw materials used

#### INDIRECT COSTS:

 Indirect costs are costs used by multiple activities, and which cannot therefore be assigned to specific cost objects (i.e. management or commercial costs)

#### Costs allocation

 To allocate a part of an indirect cost (cost ratio) to a specific cost object

- Classification by Nature:
  - This is the analytical classification of costs. Cost are divided per their nature.
    - Labour costs
    - Material Costs (raw materials, packaging, etc.)
    - Services costs (i.e. rents, etc.)
    - Depreciation costs
    - General expenses (overheads)



#### VARIABLE COSTS:

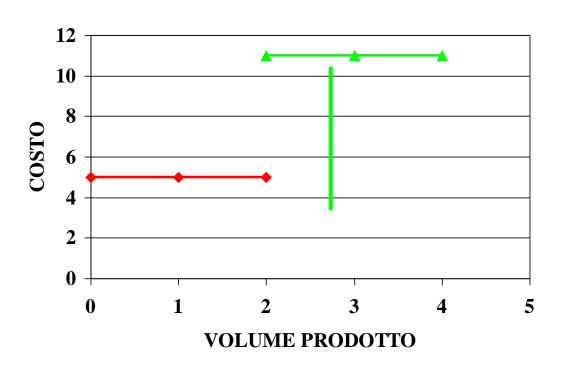
- Variable costs are a company's costs that are associated with the number of goods or services it produces. A company's variable costs increase and decrease with its production volume.
- may include labor, commissions, and raw materials

#### FIXED COSTS:

- A company's fixed costs do not vary with the volume of production.
   Fixed costs remain the same regardless of whether goods or services are produced or not (within a range and a period). Thus, a company cannot avoid fixed costs.
- Fixed costs depend on the productive structure and the production capacity.

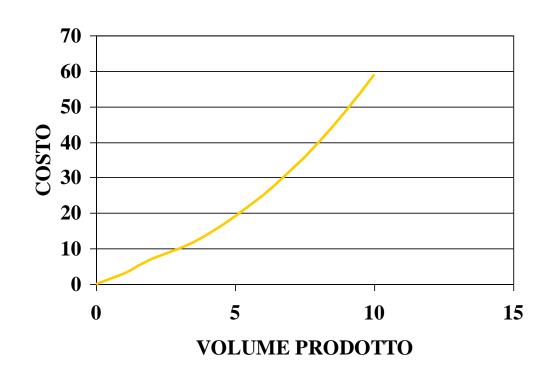


### Curve of the fixed costs



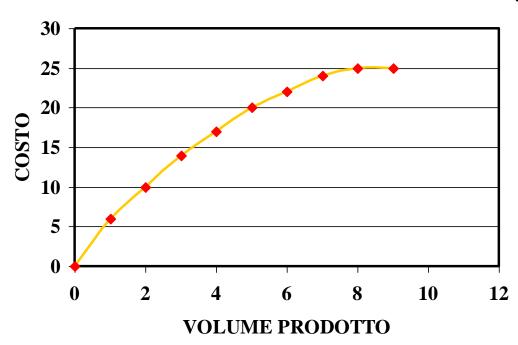


### Curve of the variables costs (progressive)



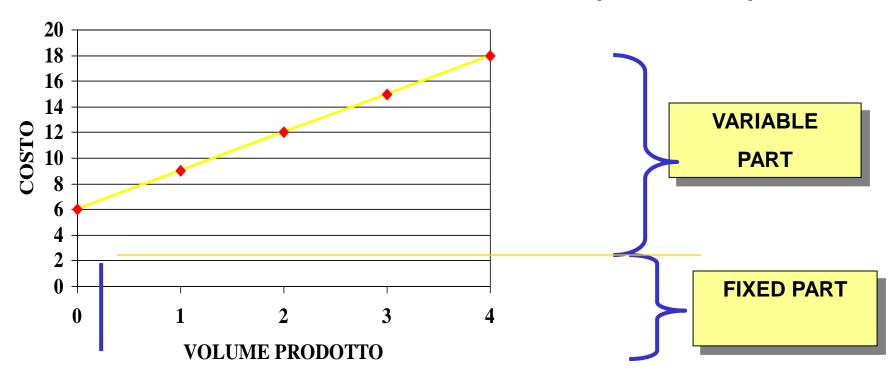


### Curve of the variables costs (degressive)





### Curve of the variables costs (semi-fixed)

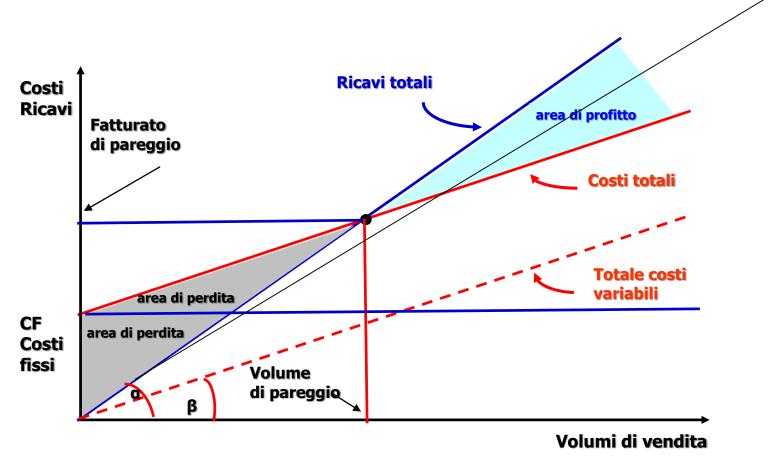




### Cost-based pricing

- Cost-plus pricing (in manufacturing)
  - Calculating the cost of producing the product and adding on a fixed percentage profit to the total
- Mark-up pricing (in retailing)
  - A retailer buy in stock and add on a fixed percentage to the boughtin-price (a mark-up) in order to arrive to the shelf price
  - Add up to the average production cost (or to the break-even price) an additional value (= mark-up)
  - It is usually expressed in % of the final price
- Break-even point
  - The break-even point is the level of production at which the costs of production equal the revenues for a product.
- These methods take no account of the marketplace (consumers' perception, competitors prices)
- Circularity: volumes of sales / costs / price / demand

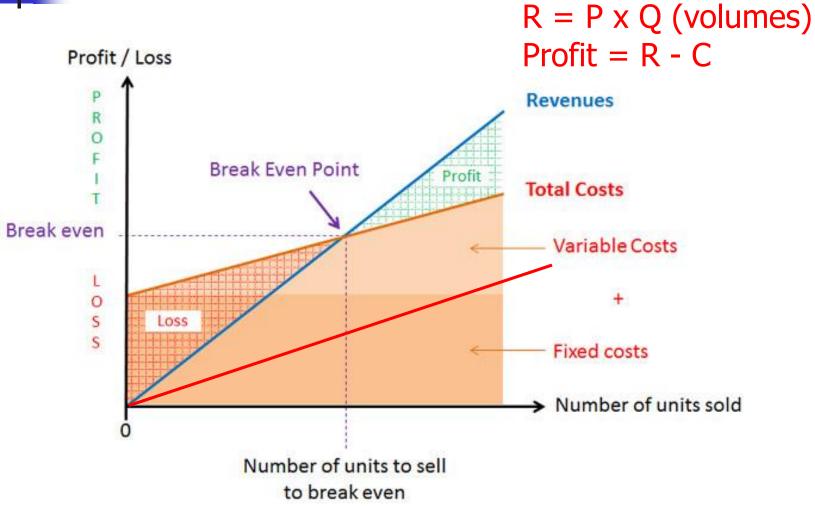
### Break-even point



<sup>\*</sup> Sistemi di Controllo Analisi economiche per le decisioni Aziendali - Antony Merchant McGraw-Hill



### Break-even point



https://www.automationtomorrow.com/

### Break-even price

The break-even price is the price at which the revenues equal the costs (fixed and variables)

Break-even point: Revenues = Total costs = Fixed costs + Variables costs

$$P \times Q = TFC + (Cu \times Q)$$

TFC = total fixed cost

Cu = Cost x unit

$$P = CFT/Q + (Cu \times Q)/Q = CFT/Q + Cu$$

Break-even volume (quantity):

$$P \times Q = CFT + (Cu \times Q)$$
;  $CFT = (P \times Q) - (Cu \times Q)$ ;  $CFT = Q (P-Cu)$ 

$$Q = CFT / (P-Cu)$$

P-Cu = Contribution margin

### Target price

Target price: price that ensures the achievement of a defined gross operating income.

$$OI = (P \times Q) - CFT - (Cu \times Q)$$

$$P \times Q = OI + CFT + (Cu \times Q)$$
  
 $P = OI/Q + CFT/Q + (Cu \times Q)/Q$   $P = CFT/Q + Cu$ 

Target 
$$P = [(CFT + OI) / Q] + Cu$$

### The mark-up

Add up to the average production cost an additional value (= mark-up) P = AC + mark-up AC = Average Cost

The mark-up is expressed as a function of the price:

$$P = AC + (P \times mark-up \%) => AC = P \times (1 - mark-up\%) => P = AC / (1-mark-up \%)$$

Example: bought-in-price  $3 \in$ ; mark up 50% Price on the shelf (selling price)?  $P = 3 / 1-50\% = 3 / 0,5 = 6 \in$ 

### **Exercises**

- 1) Given a cost of acquisition per unit of 5€ calculate the selling price, considering:
- 1a) a mark-up equal to 30%
- 1b) 22% VAT

2)

- 2a) Calculate the break-even price of a company with the maximum production capacity (volume of production) of 300,000 bottles per year, in the following hypothesis:
- Use of 100% of the maximum production capacity
- Use of 70% of the maximum production capacity
- Use of 50% of the maximum production capacity

Fixed costs: € 200.000

Average cost per unit (variable cost): € 2 per bottle

- 2b) Calculate the target price necessary for achieving an operating income of € 100.000 (with the different hypothesis of use of the maximum production capacity)
- 2c) Calculate the total revenues at the three target prices

Price modification
(Price Discrimination and Differentiation)

- A unique price for any situation?
- Geographical differentiation of the price
- Discounts, rebates and promotional prices
- Price Discrimination based on
  - Customers
  - Product version
  - Product image
  - Location
  - Time



#### Price modification:

- Geographical differentiation of the price
- Price at source FOB (free on board); CIF (cost of insurance and freight)
- Price ex-works / free at destination
- Uniform delivery price: the same price regardless the distance
- Price per zones: higher prices for more distant locations
- Price from a base point: identify a reference city (or port)
- Absorption pricing: the transportation costs are charged to the seller



### Prices FOB and CIF

	Prezzi FOB	Prezzi CIF
Assicurazione*	No	Si
Carico prodotto	Si	Si
Dogana export	Si	Si
Trasporto fino al porto di partenza e carico nave	Si	Si
Trasporto fino al porto di arrivo	No	Si
Scarico nave e trasporto fino a destinazione	No	No
Dogana import	No	No
Tasse importazione	No	No
* Se richiesta		



#### Price modification:

- Discounts and rebates
  - Cash discounts
  - Volume / quantity discounts
  - Trade discounts
  - Seasonal discounts
  - Rebates: for exchange or promotional
- Promotional prices:
  - loss leader products; special prices for events; low interest rate financing; additional guaranties; psychological discounts

# 4

### The price

#### Price manoeuvre:

- Price reduction:
  - Productive overcapacity
  - Decreasing of the market share
  - Cost leadership strategy
  - Recession
- Price increase:
  - Increase of costs
  - Excess demand
  - Introduction of new features

# 4

### The price

### A model for price determination:

- 1. Identify the target market
- 2. Estimate the market potential
- 3. Product positioning
- 4. Define the marketing mix
- 5. Estimate of the price sensitivity (demand)
- 6. Estimate costs
- 7. Review competitive offerings (and prices)
- 8. Select pricing objectives and policies
- 9. Determine the price structure